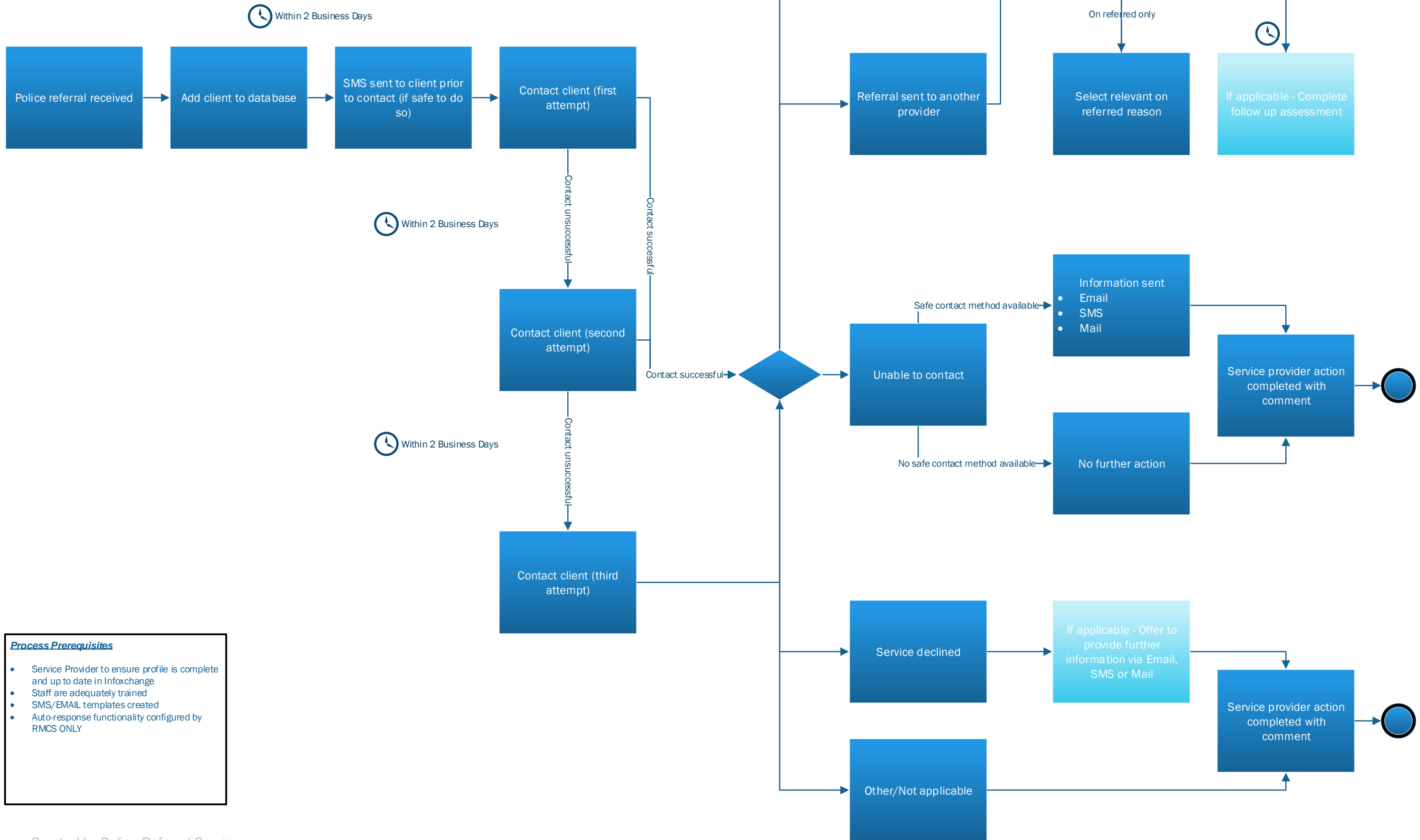


Service Provider Model Referral Process



- Process Prerequisites**
- Service Provider to ensure profile is complete and up to date in Infoxchange
 - Staff are adequately trained
 - SMS/EMAIL templates created
 - Auto-response functionality configured by RMCS ONLY