

## QPS DIRECTORY SEARCH - FINDING AN APPROPRIATE SERVICE PROVIDER BASED ON THEIR POSTCODE AND/OR SIGNIFICANT ISSUE (CATEGORIES)

There are over 400 service providers throughout Queensland providing support for clients via Police Referrals. To assist you as a service provider in finding appropriate service providers, you can access the QPS Directory function that filters and displays all service providers. You can utilise this search function when searching for an appropriate service provider to on-refer, or when seeking further support for a client.

The search function will display all services and their capabilities based on search criteria you enter (eg client's postcode, and/or significant issue).

1. In SRS go to **HOME** – select **QPS Directory** and the **Service Search** screen will be displayed

Redbourne Service Record System

Karen Wolanski (Coordinator)

Home My List Team List Referrals ISS Directory Dashboard **QPS Directory** Menu

Service Search

Postcode

Categories

Service name

Statewide provider

Triage capable

High vulnerability

Search Clear Additional Filters

2. Enter the **client's postcode** from their supplied address OR if they have specified the postcode where they would like to access the service.
3. Select the client's relevant Significant Issue relevant in the referral in the **Categories** field and click **Search**.

This will display ALL services that have a catchment servicing that postcode for the selected Issue.

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Home My List Team List Referrals ISS Directory Dashboard **QPS Directory** Menu

Service Search

Postcode

Categories

Service name

Statewide provider

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High vulnerability

Search Clear Additional Filters

Search results

Service name	Locality	Phone	Min Age	Max Age	QD	Star	Person	Truck
Drug Arm - Creating Options	Annerley	736208880	0	99				
Headspace - Inala	Inala		12	25				
IUIH Connect- SEQ Region	Caboolture	0754285800	0	150				

1 to 3 of 3

Click on the Service Provider name to display specific capability and contact information for a service. Each service will display the postcode catchment, age / gender of clients and the types of subcategories they accept Police Referrals for.

Police Referrals

My List Team List Referrals ISS Directory QPS Directory Menu

Service Search

Postcode 4122

Categories Support for person with alcohol dependency

Statewide provider

Triage capable

High vulnerability

Search Clear Additional Filters

Service Details

Service Name Headspace - Inala

Organisation Name National Youth Mental Health Foundation Ltd

Public Name Headspace - Inala

Service Description

Service Provision **Catchment** Categories

Minimum age 12

Maximum age 24

Indigenous only

Statewide provider

Triage capable

High vulnerability capable

Requires email alert for referral







FACC Provider

Last Updated Shannon C 05/08/2016 14:51:32

Phone	Min Age	Max Age					
1300 222 222	0	150					
	0	150					
	12	24					
	0	150					
	12	25					

o 5 of 5 results

You can hover over the icons in the report to display their meaning:

	Will display if only accepts males or females
	Will display if service only accepts ATSI clients
	Will show if service is a statewide provider
	Will show if high vulnerability capable (not applicable)
	Will show if service is a FACC provider
	Will show if service is triage capable



Click **Search** to display ALL services support Police Referrals.



Enter the **client's postcode ONLY** to display ALL services that have a catchment servicing that area (regardless of issue).