



Police Referrals

ORGANISATION:

CONTACT:

As service providers, you would appreciate the need for referring police and the Referral Coordination Service to have a clear understanding of the nature of services being offered to clients. As a significant proportion of community members referred for assistance represent lower socio-economic demographics, it is of particular importance that services offered are affordable. Questions below are designed to gain a better understanding of the nature of fees (if any) charged to referred clients, the nature of services that this may apply to, and the approach adopted by your service for instances where affordability may be an issue. This information may be available to QPS as part of the referral process

<p>Does your service charge client fees for undertaking initial response to police referrals (including telephone contact or providing information by email/SMS/letter)?</p> <p><i>It is assumed that the initial contact may include intake, assessment, information/advice and/or on-referral to another provider where applicable</i></p>	<p>(Please tick appropriate answer)</p> <p><input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes</p>
<p>Does your organisation charge fees for any services which you are likely to recommend to referred clients associated with the referred issue?</p> <p><i>Please circle the correct response or remove incorrect options</i></p>	<p>(Please tick appropriate answer)</p> <p><input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes, fees may apply</p> <p><input type="checkbox"/> Yes, fees for face to face only</p> <p><input type="checkbox"/> Yes, means tested</p> <p><input type="checkbox"/> Yes fees may apply</p> <p><input type="checkbox"/> Yes, fee for service</p>

<i>(Please tick) Select the most appropriate service types and modes of delivery for your service (may select more than one)</i>	Email / Mail	Phone / Webchat	Face to Face	Other
Information and Advice				
Counselling – Individual				
Counselling – Group				
Case Management				
Other				



Please note further comments you wish to make regarding your organisations fee structure:

Completed by: _____

Date: _____

Please return this information to rmcs@redbourne.com.au.

For any questions please contact Police Referrals Coordination Service:

Ph: 1300 058 910 Email: rmcs@redbourne.com.au

